

Driver Guide (In Car Payments via SMS)

Accepting In Car Payments

Your passenger will receive a text on their mobile offering the option to pay on their own mobile phone using Apple, Google Pay or by manual card entry. Once confirmed, you will receive a notification on your Driver App.

Second Text

At the end of the journey you will swipe to complete your job as normal. This will send a second text to the passenger which includes the price and a link to the payment stage.



IMPORTANT

Once the customer has chosen to pay with Lynkpay they MUST click the second text.

If they want to pay cash they should press the USE CASH button to revert the job back to cash. If not, you will have to wait for 3 minutes whilst the system reverts automatically.

Please contact your driver manager if you need assistance.

